How to file your claim

Your drug and extended healthcare claims are paid by MDM Insurance Services Inc.

Pharmacists, dentists, and a number of other health professionals can submit your claim electronically for you, limiting your out-of-pocket expenses. Provide this information to the provider:

- **Group Number:** 5212
- Provider: MDM Insurance Services
- Member ID: your 9 digit student ID + "CD" (if your ID begins with A, replace with 0)

Please visit **www.guard.me/canadore** for alternate ways to submit your claims if you paid out-of-pocket for eligible services.

Important Note:

This is a summary of benefits available under the **GuardMe EXTENDED HEALTH PLAN@CANADORE** policy. Full details are found in the policy and the policy wording governs.

Have a question?

Chat with a Customer Care Specialist. Visit **www.guard.me/canadore** Student ID or policy # is required.







GuardMe offers 24/7 customer service



Tel: +1-905-752-6200



Toll-Free: +1-888-756-8428



customercare@guard.me

www.guard.me/canadore











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Underwritten by:

Old Republic Insurance Company of Canada 100 King Street West, 11th Floor, Hamilton, Ontario, Canada L8N 3K9

Travel Healthcare Insurance Solutions Inc. o/a guard.me International Insurance

GuardMe EXTENDED HEALTH PLAN @CANADORE

2025 - 2026

Supporting The Journey

Group #5212

Updated: 05/08/2025 GMEHPC 2025







Benefit Summary



Coverage Period		
Fall Intake (12 Months)	September 1 - August 31	
Winter Intake (8 Months)	January 1 - August 31	
Opt-Out and Plan Selection Periods		
Fall Semester	September 18 - 30, 2025	
Winter Semester	January 27 - February 6, 2026	

What plan works best for you?

All students that have paid the Extended Health Plan fee are **automatically enrolled** in the **Balanced Plan**. If you wish to select an alternate plan you must do so during the designated period above.

How do I choose one of the Enhanced Plans?

- Please visit www.guard.me/canadore before the deadline date.
- Click on the Choose a Plan option, select one of the plans. Enter the required information and submit.
- 3. Print and keep your email confirmation for your records.

Family Add-On

For an additional fee, you are able to add family members (spouse and/or dependent children) to the plan. Visit **www.guard.me/canadore** to purchase coverage for your dependents online during the designated period above.

Opting Out

If you have proof of alternate coverage, you may opt-out of the Extended Health Plan during the designated period above. See www.guard.me/canadore for instructions and to receive a refund.

Coordination of benefits

Benefits under two insurance plans can be coordinated to increase your coverage up to a total of 100%. For example, if you have other coverage in place following payment under this plan, you can submit outstanding balances to the other plan for consideration.

Balanced Plan (Auto-Enrolled)	
Prescription Drug	80% coverage, 20% co-pay Maximum: \$2,000
Extended Health	Paramedical Practitioners: \$20 per treatment up to a maximum of \$300 each policy year
Vision	80% coverage, 20% co-pay Eye Exam: Maximum of \$120 every 24 consecutive months Glasses/Contacts: Maximum of \$150 every 24 consecutive months
Dental	Overall Limit: \$500 Coverage Level: Basic Service - 50% coverage, 50% co-pay Minor Services - 30% coverage, 70% co-pay Major Services - 20% coverage, 80% co-pay
Enhanced Drug Plan	
Prescription Drug	90% coverage, 10% co-pay Maximum: \$2,500
Extended Health	Paramedical Practitioners: \$15 per treatment up to a maximum of \$200 each policy year
Vision	100% coverage, 0% co-pay Eye Exam: Maximum of \$120 every 24 consecutive months Glasses/Contacts: Maximum of \$150 every 24 consecutive months
Dental	Overall Limit: \$400 Coverage Level: Basic Services - 50% coverage, 50% co-pay Minor Services - 20% coverage, 80% co-pay Major Services - 10% coverage, 90% co-pay

Enhanced Extended Health Plan		
Prescription Drug	65% coverage, 35% co-pay Maximum: \$1,000	
Extended Health	Paramedical Practitioners: 100% coverage per visit up to a maximum of \$400 each policy year	
Vision	100% coverage, 0% co-pay Eye Exam: Maximum of \$120 every 24 consecutive months Glasses/Contacts: Maximum of \$220 every 24 consecutive months	
Dental	Overall Limit: \$350 Coverage Level: Basic Services - 45% coverage, 55% co-pay Minor Services - 20% coverage, 80% co-pay Major Services - 10% coverage, 90% co-pay	
Enhanced Dental Plan		
Prescriptions	65% coverage, 35% co-pay Maximum: \$1,000	
Extended Health	Paramedical Practitioners: \$15 per treatment up to a maximum of \$200 each policy year	
Vision	100% coverage, 0% co-pay Eye Exam: Maximum of \$75 every 24 consecutive months.	
Dental	Overall Limit: \$750 Coverage Level: Basic Services - 75% coverage, 25% co-pay Minor Services - 65% coverage, 35% co-pay Major Services - 15% coverage, 85% co-pay	